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## 2020 International Dealer Terms and Policies

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### Prices

All prices listed in the 2020 Didax International Catalog are recommended US retail prices. Prices are effective through December 31, 2020, and are subject to change without notice.

### Back Orders

If stock is not available at time of shipment you will be notified to determine whether backordered items should be shipped separately or cancelled from the order.

### Discounts

Didax offers a 50% discount to authorized dealers on items featured in this catalog. Dealer items are also featured at [www.didaxdealer.com](http://www.didaxdealer.com). New accounts should forward reseller documentation with opening order.

### Payment

Didax accepts Visa, MasterCard, American Express and Discover. We also accept electronic fund transfers (\$30 USD bank fee applies).

### Shipping and Handling

All shipments are made from our warehouse in Massachusetts. The use of a freight forwarder within the contiguous US is strongly recommended. Freight costs will be added to your invoice.

### Damaged Product

All damaged merchandise must be reported to Customer Service within 15 days of receipt of shipment. Please forward invoice information as well as digital photographs of damaged items to [info@didaxdealer.com](mailto:info@didaxdealer.com).

### Electronic Images

For catalogs and websites, high-resolution images of our products are available on our ftp site; please contact [info@didaxdealer.com](mailto:info@didaxdealer.com) for more information.

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#### Didax, Inc.

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