



## 2022 International Dealer Policies and Terms

### **Prices**

All prices listed in the 2022 Didax International Catalog are recommended US retail prices. Prices are effective through December 31, 2022, and are subject to change without notice.

### **Back Orders**

If stock is not available at time of shipment you will be notified to determine whether backordered items should be shipped separately or cancelled from the order.

### **Discounts**

Didax offers a 50% discount to authorized dealers on items featured in this catalog. Dealer items are also featured at [www.didaxdealer.com](http://www.didaxdealer.com). New accounts should forward reseller documentation with opening order.

### **Payment**

Didax accepts Visa, MasterCard, American Express and Discover. We also accept electronic fund transfers (\$30 USD bank fee applies).

### **Shipping and Handling**

All shipments are made from our warehouse in Massachusetts. The use of a freight forwarder within the contiguous US is strongly recommended. Freight costs will be added to your invoice.

### **Damaged Product**

All damaged merchandise must be reported to Customer Service within 15 days of receipt of shipment. Please forward invoice information as well as digital photographs of damaged items to [info@didaxdealer.com](mailto:info@didaxdealer.com).

### **Electronic Images**

For catalogs and websites, high-resolution images of our products are available on our ftp site; please contact [info@didaxdealer.com](mailto:info@didaxdealer.com) for more information.

### **Mailing Address:**

Didax, Inc.  
395 Main St.  
Rowley, MA 01969

### **Email:**

[orders@didaxdealer.com](mailto:orders@didaxdealer.com)

### **Outside the US:**

Phone: 800-433-4329  
Fax: 800-350-2345

### **In the US & Canada:**

Phone: 978-948-2340  
Fax: 978-948-2813